CLOUDSCALE 365

Is Your IT Provider the Right Fit?

Are you satisfied with the services and customer support your current MSP offers?

The average response time, average time to resolution and SLA compliance rate are key indicators of a reliable MSP provider.

No → / Yes ↓

Have you experienced any downtime or reliability issues during the past 12 months?

91% of organizations said a single hour of downtime that takes mission-critical server hardware and applications offline, averages over $300,000.

No → / Yes ←

Do you have access to the latest IT innovations and technologies on the market?

95% of enterprises say automating their processes and access to innovations are key to accomplish their strategic goals.

No → / Yes →

Is your IT provider actively offering you solutions to improve your IT services, even if this means you will pay less monthly?

Your MSP must consistently gather data about your performance and your client's performance to help you grow.

No → / Yes ←

Is your IT provider helping you to build a plan to meet your business goals and scale accordingly?

Your IT provider needs to ensure the IT solutions you use can seamlessly scale with your business.

No → / Yes →

Is your IT provider available 24/7 in case of emergency?

Many MSP's help desk response times are painfully slow. The medium average response time in the industry is about 2.5 hours.

No → / Yes ←

Can you get all the IT services you need from a single IT provider?

Using a single IT provider decreases the risk, costs and efforts for your internal team while improving your IT security!

No →

Your IT Provider is the Right Fit! ✓

It Is Time to Search for New Reliable IT Service Provider!
At **CloudScale 365** we will provide you with a free consultancy!

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